SELECT PAGE LINKS ABOVE TO NAVIGATE

WEBCHECKOUT

MORE THAN MAINTAIN.

WebCheckout keeps getting better everyday.

At WebCheckout, providing value and building strong client partnerships are paramount to our business. We are delighted to take this opportunity to highlight our achievements, featuring professional services and the three version updates in the past year.
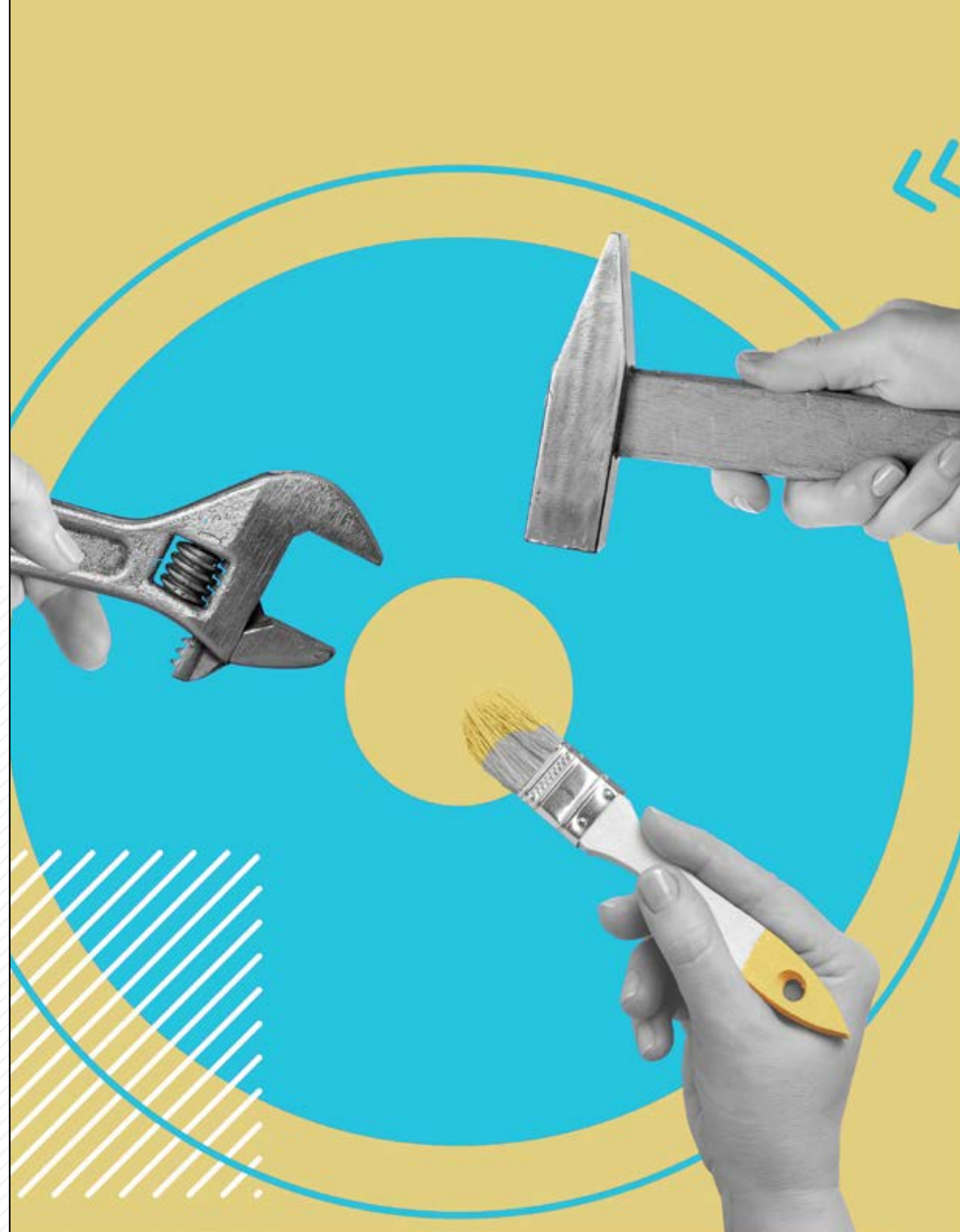
New Features & Updates

Performance Enhancements

Accessibility & WCAG

FIND OUT MORE

MAKING MAGIC.

Software releases packed with new features.

Our solutions are designed to assist you in managing all aspects of your inventory and operations. While the application extends various domains, our roots remain firmly planted in equipment circulation. In our latest three releases, we have implemented significant core improvements including:

- An all-in-one view that merges the best aspects of the previous circulation interfaces.

- New scanning modes that provide clear visibility to where your reservation is in the delivery process.

- A mechanism to propose alternatives for unavailable equipment.

- Added more precise control over copying previous checkouts.

FIND OUT MORE

New to WCO in 2023.

Created a mechanism to propose alternatives for unavailable equipment.

Added more precise control over copying previous checkouts.

Created a workflow so multiple operators to work on the same task whenever possible.

Designed new modules for mobility, enabling seamless transitions between devices for uninterrupted workflow access on the go.

Created new scanning modes that provide clear visibility to where your reservation is in the delivery process.

Updated Patron Portal to a one-stop hub for users, featuring project info, invoice details, and checkout center access, with more updates to come.
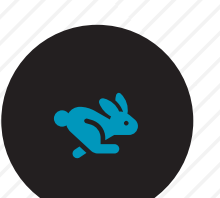
Tooled Greenlighting to enable seamless management of project circulation, from document gathering to policy and limit administration.

Added a trained expert to our staff to rigorously evaluate each release against the latest WCAG guidelines.

Switched to an all-in-one view that merges the best aspects of the previous circulation interfaces.

improved the processing speed of large allocations and inventory projects.

PRO SERVICES BY WCO.

Our experienced team understands the unique requirements of your organization. We offer specialized services to enhance the value you derive from our software. With customized features and a dedicated customer success manager by your side, we're devoted to ensuring your team has everything it needs to succeed.

ESSENTIAL PACKAGE

You are making your center world-class. You challenge your team to refine processes and get max value from their tools.

COMMON USE CASES:

- New Feature Review: Detailed analysis and 1:1 training to fully leverage recent updates.

- System Health Check: In-depth examination to identify optimization opportunities and improvements.

- Annual Usage Report: Year-end summary with insights on system use trends.
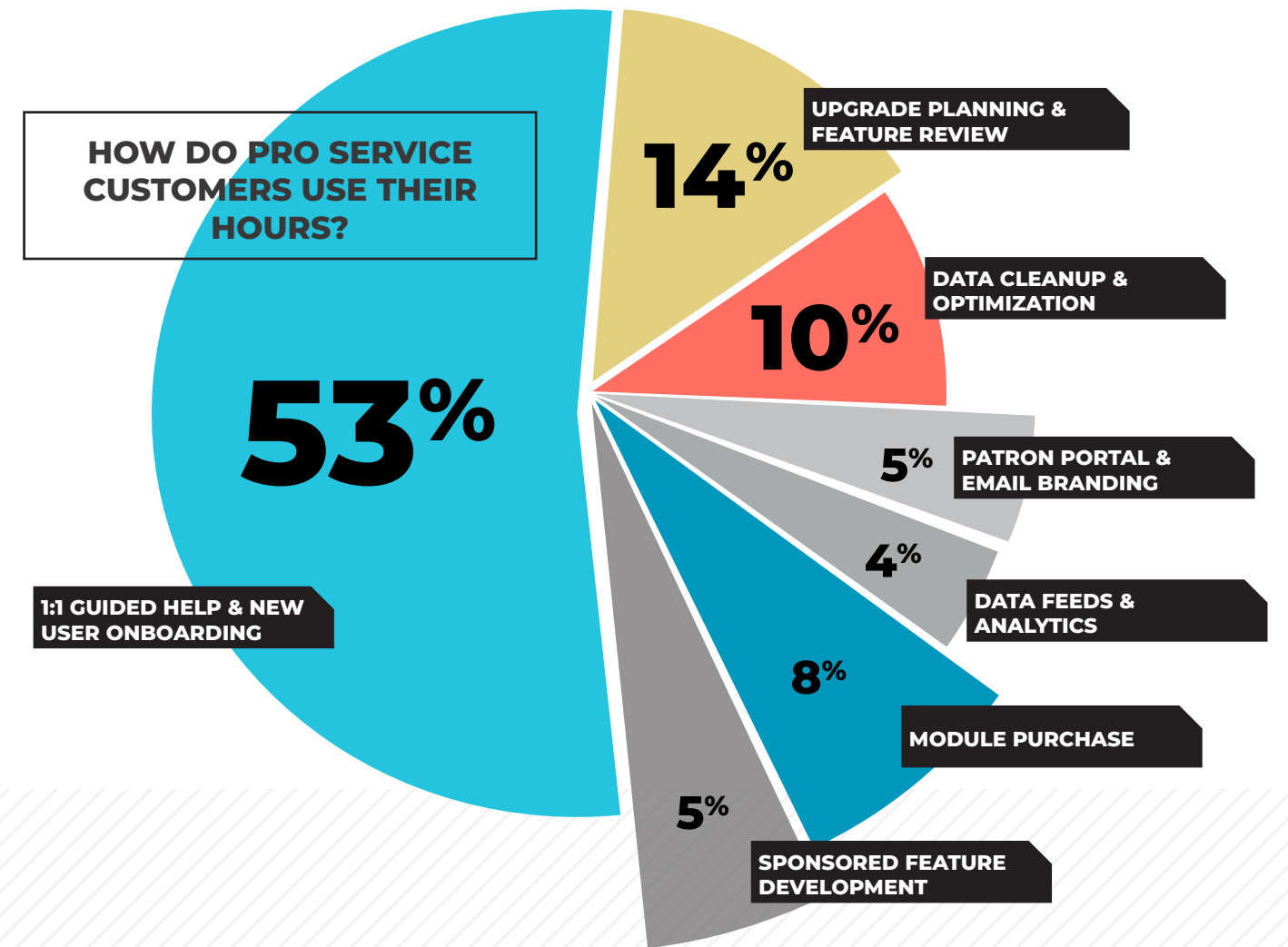
GET PRICING

CONCIERAGE PACKAGE

Your centers have complexity. Your team of operators have amazing talent, but you strive for better processes & outcomes.

COMMON USE CASES:

- Tailored Service Hours: Offering dedicated support for specialized needs such as training sessions, data cleanup, and more, ensuring flexibility and convenience for our customers.

- Personalized Service Blend: Customizing our service offerings to uniquely align with each client's specific requirements, ensuring a targeted and effective solution.

GET PRICING

HOW DO PRO SERVICE CUSTOMERS USE THEIR HOURS?

- **53%** 1:1 GUIDED HELP & NEW USER ONBOARDING
- **14%** UPGRADE PLANNING & FEATURE REVIEW
- **10%** DATA CLEANUP & OPTIMIZATION
- **5%** PATRON PORTAL & EMAIL BRANDING
- **4%** DATA FEEDS & ANALYTICS
- **8%** MODULE PURCHASE
- **5%** SPONSORED FEATURE DEVELOPMENT

Data Cleanup & Optimization

Data Feeds & Analytics

New User Onboarding

Sponsored Development

Upgrade Planning & Feature Review

Module/Feature Purchase

Branding & Portal Customization

1:1 Guided Help & Trainings

OFFLOAD THE ONBOARD.

Ensure the success of your new team members with comprehensive on-boarding sessions. Our expert trainers will adeptly navigate your team through every aspect of our platform, guaranteeing that you acquire the in-depth knowledge and assurance needed to maximize the benefits of our software.
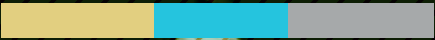
Reduce Orientation Time

Reduce Internal Labor Burden

Make Good Habits From Day One

FIND OUT MORE

1:1 HELP & GUIDANCE.

Goal oriented guidance & assistance for everyone.

Embark on new ventures and adopt industry-leading best practices with structured, goal-driven guidance. Our experienced team is dedicated to elevating your current program, providing your team with unparalleled expertise and direction for peak performance.

Tailored To Your Concerns

Flexible & Adaptive Learning

Accelerated Skill Mastery

FIND OUT MORE
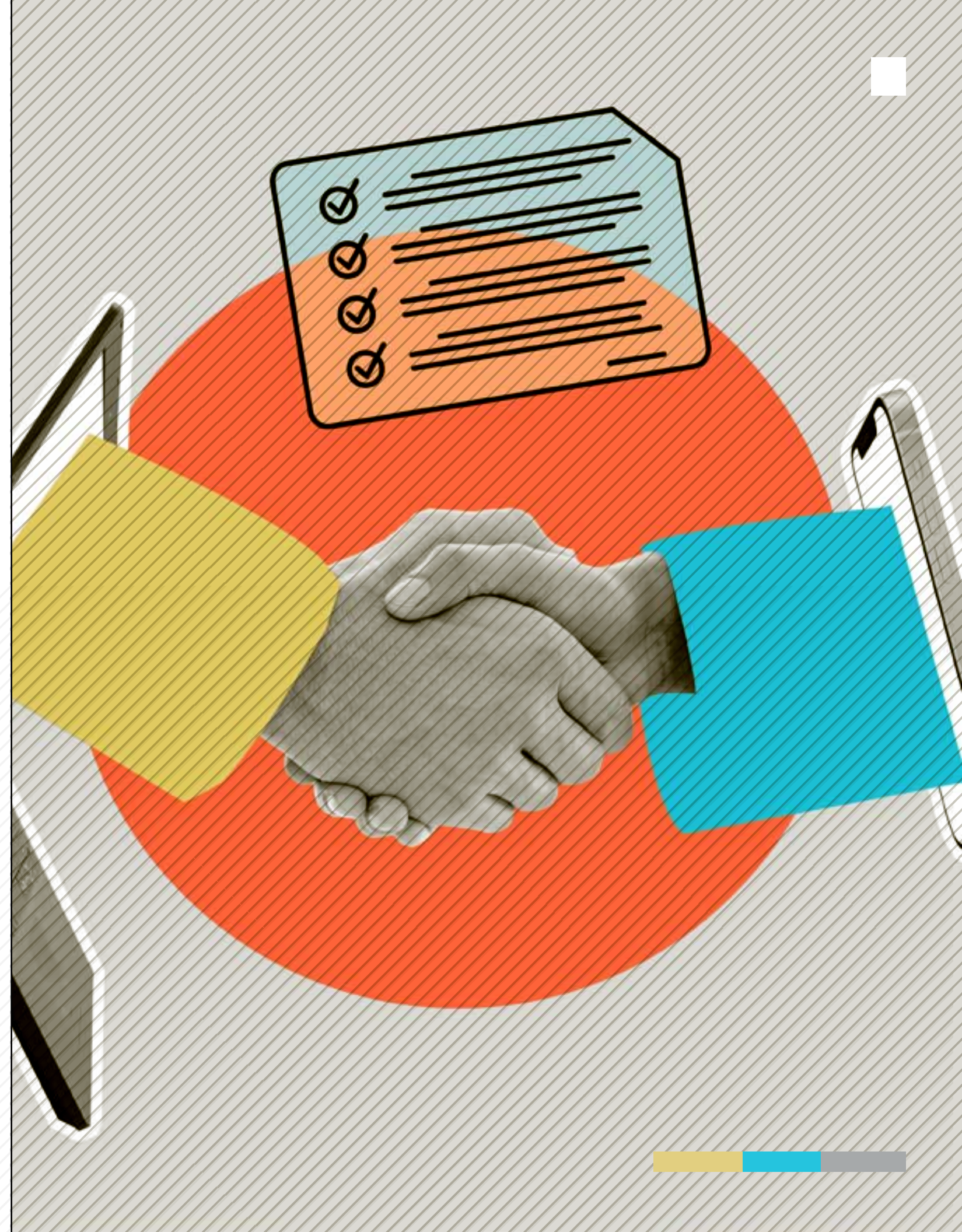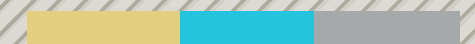
BIG, BEAUTIFUL, BRANDING.

Custom logo, custom colors, unmistakably yours.

Elevate your brand's consistency by tailoring our application to match your organizational colors. Beyond visual alignment, we offer the creation of custom email templates, ensuring every communication reflects your organization's unique needs.
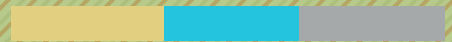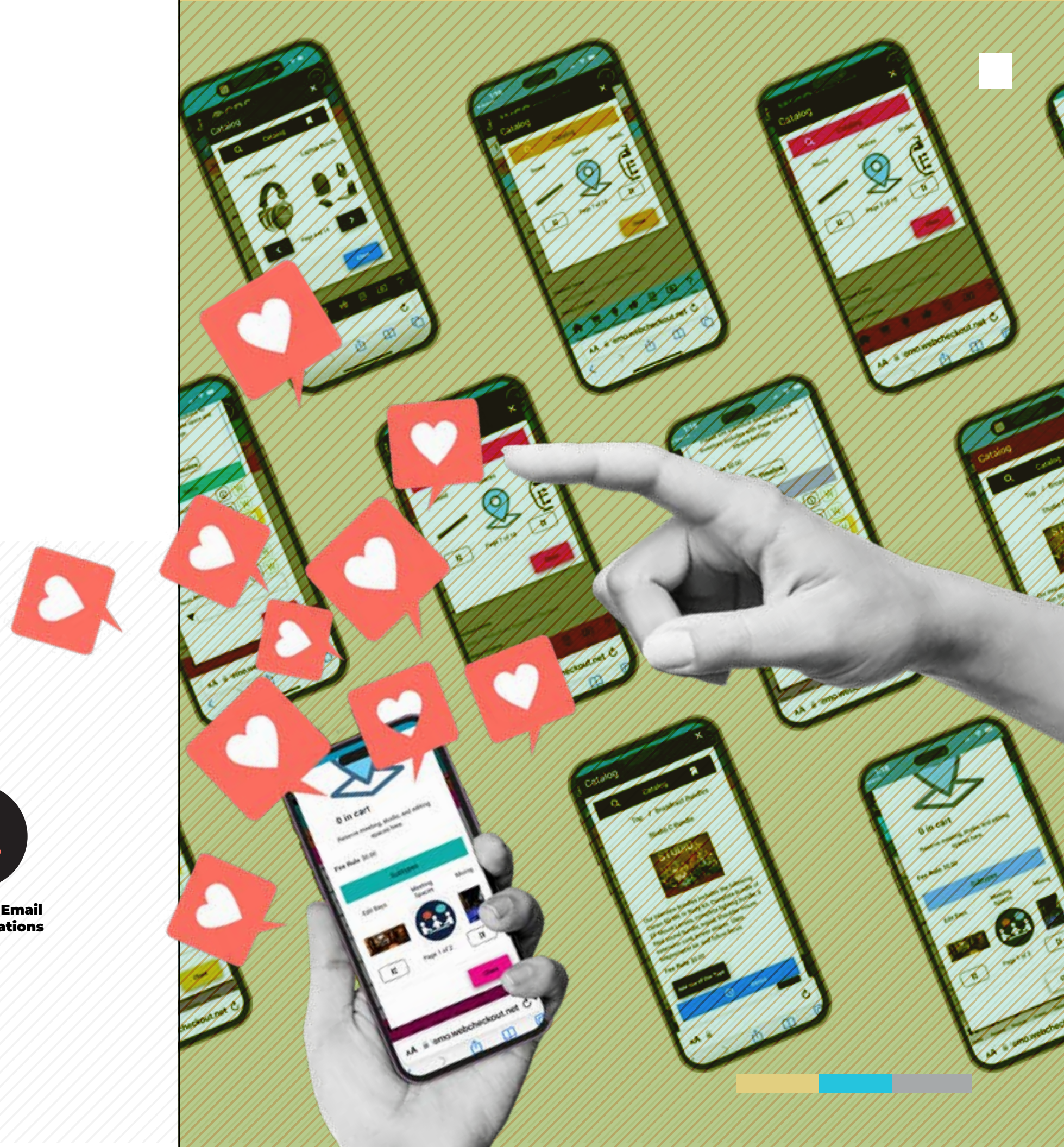
Create Brand Cohesiveness

Improve End User Visibility

Customize Email Communications

FIND OUT MORE

GOOD, BETTER, BESPOKE.

Invest in your processes with custom development.

Enhance your operational efficiency with customized development work for your processes. Our skilled developers will collaborate with your team to create and implement tailored solutions that meet your specific needs. This personalized approach not only enhances your operational efficiency but also empowers your team to focus back on the work that matters.

Work With Internal Team To Goal Set

Create Custom Rule Sets & Workflows

Solve For Everyday Process Faults

FIND OUT MORE

//WCO

Previous Collaborations

F&M

Franklin & Marshall

In 2021, Franklin & Marshall partnered with WCO to develop a customized physical key management app for student housing, integrating it with their student record system to improve efficiency and reduce manual data entry.

SAIC

School of the Art Institute of Chicago

In 2022, SAIC, WebCheckout's initial customer, collaborated to enhance the Patron Portal, resulting in a modern centralized hub for students, faculty, and staff to conveniently manage equipment and room certifications, authorizations, and reservations.

SVA

School of Visual Arts

In 2023, WCO collaborated with SVA to enhance efficiencies in their delivery process, offering new staging modes for advanced reservation order preparation, simultaneous staging by multiple operators, expedited return and allocation assignment in a single action, and expanded copy allocation functions for resource ID or resource type.

ANALYTICS & REPORTING.

Make data driven decisions with WCO reporting.

Enhance your data-driven capabilities with WebCheckout data feeds for advanced analytics and reporting. Elevate satisfaction among students and employees by providing valuable insights into staffing and productivity. Empower well-informed purchasing decisions and optimize item utilization through advanced anticipatory needs assessment and comprehensive reporting. This configuration promotes improved data precision and access, and provides your organization with a holistic understanding of your operations.

Staff During Historical Critical Hours

Make Data Driven Purchases

Quickly Look At The Data Important To You

ANALYTICS FROM WEBCHECKOUT

FIND OUT MORE
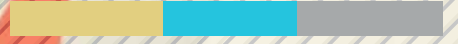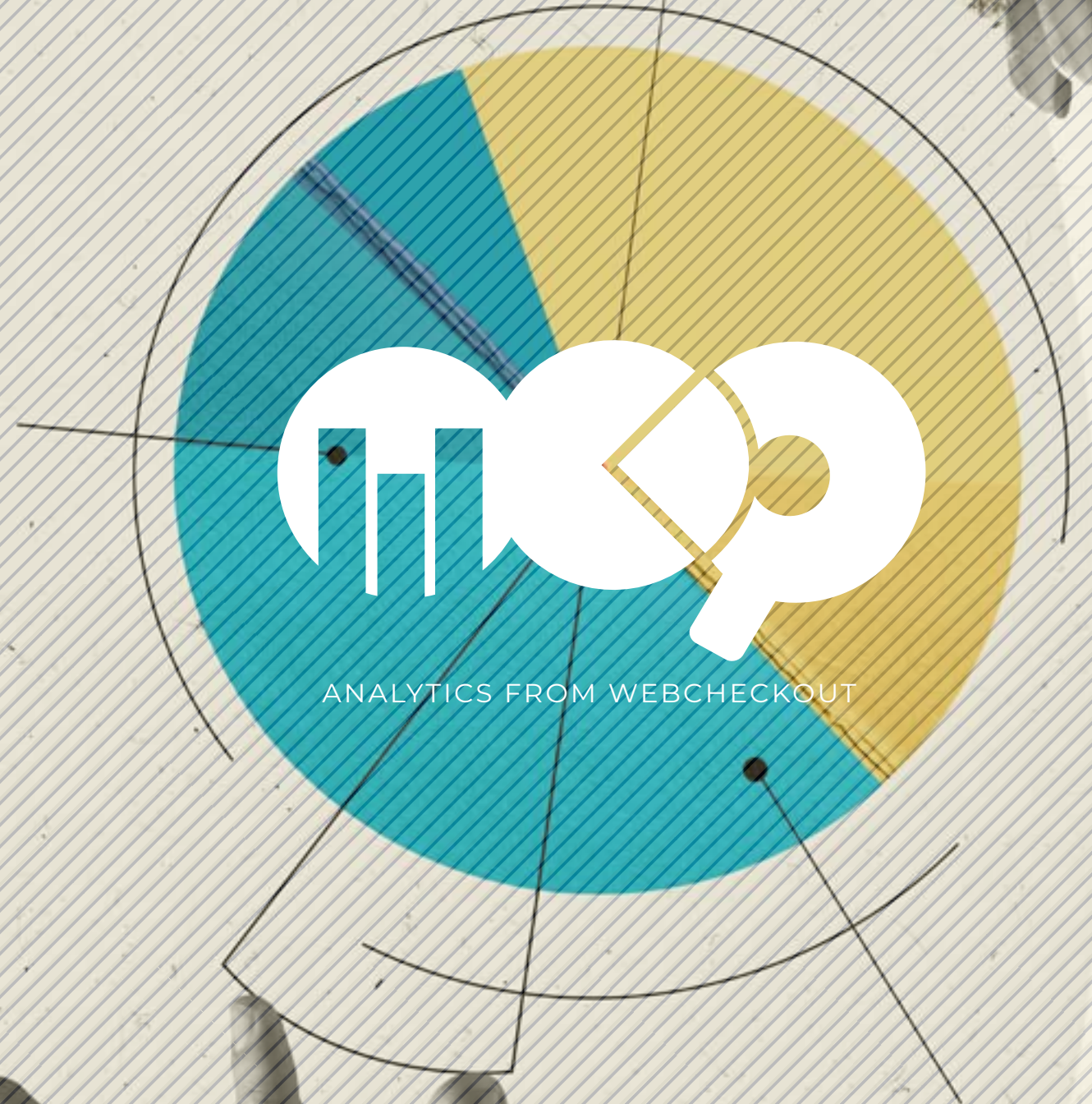
MODULES & TRAINING.

Enhance functionality with specialized modules.

Elevate your organization by aligning your software with your strategic goals. With WCO add-on modules, seamlessly add essential functionality to your application, ensuring it works as hard for your success as you do. As you enhance your software's capabilities, ensure your team moves at the same pace with our comprehensive and individualized training.

Improve Workflows & Functionality

Reduce Turndowns & Improve Item Circulation

Reduce Errors With Automation

FIND OUT MORE

Analytics & Reporting

Actionable reports & data visualization.

WebCheckout's Beta Reporting allows quick, easy access to insightful data analysis on equipment and resource usage, enhancing user experience.

Patron Portal

Self-service reservation system.

Patron Portal is a mobile-friendly customer interface that lets your patrons browse inventories, reserve items, and manage their WebCheckout activity with ease.

Messaging

Create a culture of return accountability with automated messaging.

WebCheckout's Messaging Module sends template-driven emails to patrons, such as confirmations, notifications, reminders, and invoices. The messages are customizable and can CC/BCC others.

Bundles & Specialized Scheduling

Improve order accuracy and reduce reservation turndowns.

WebCheckout provides a diverse range of scheduling option for end users to effortlessly reserve items by category, select prepackaged kits, or choose from a bundle template.

Login Authentication

Reduce IT burden & maintain security continuity.

Login Authentication authenticates users into WebCheckout and Patron Portal via institutions existing LDAP/AD & SSO directory services.

Repair & Maintenance

Optimize equipment lifecycle & inventory health.

The Repair and Preventative Maintenance Module (RPM) is a ticketing subsystem that tracks equipment service and can schedule preventative maintenance tasks to increase equipment lifespan.

Greenlighting

Project management workflows for everyone.

WebCheckout Greenlighting App streamlines resource bookings and ensures policy adherence for both students and staff. It serves as a centralized platform for managing project details, equipment usage, and reservations.

Integrations

Reduce time & errors with file drop integrations.

The Patron Data File Drop Integration securely updates the patron roster using the Patron CSV Import file format. Integration allows for accurate and up-to-date patron records in WebCheckout.

Certifications

Get the right equipment in the right hands, every time.

Maintain standards of knowledge and proficiencies. WebCheckout's Certifications grant access to resources based on skills, courses, tests, or approvals.

Billing

A flexible way to track all charges related to inventory use.

The Billing Module tracks portable inventory charges and generates invoices. It supports different fee structures and patron classes.

Personnel Scheduling

Scheduling Software for equipment management staff.

WebCheckout's Personnel Scheduling Module automates staff management, reducing errors and ensuring optimal staffing based on skills and availability. The system also coordinates time-off and updates staff via integrated calendar feeds.

Mobile Inventory App

Identify shrink & verify missing items.

The Mobile Inventory App (MIA) is a WebCheckout companion that simplifies inventorying assets. It runs on various devices, supports barcode scanners, and allows managers to assign and monitor inventory projects.